



Dignity:

The dignity of human life, which is sacred and deserving of respect and fairness throughout its stages of existence.

Compassionate Care:

We value compassionate care, treating those we serve and one another with professionalism, concern and kindness, exceeding expectations.

Community:

We value meeting the vital responsibilities in the community we serve, and take a leadership role in enhancing the quality of life and health, striving to reduce the incidence of illness through clinical services, education and prevention.

Quality:

We value quality and strive for excellence in all we do, working together collaboratively as the power of our combined efforts exceeds what each of us can accomplish alone.

The Community Health Care System in cities has been largely destroyed owing primarily to an increase in hospital autonomy. An inadequate community health care system is one reason for the rapid increase in medical costs and its re-establishment is one of the strategies being employed to combat unreasonable medical fee escalation. So, Community Health Care Systems have been established to provide curative preventive and educative services.

CHCS states the focus of Community health care informatics as the promotion of health for the whole community. It not only gives treatment to individual patients through ways of disease management and information network, but also improves health condition of the whole community by "diagnosis of community health" and "prescription for community health". **CHCS Includes:**

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| ○ Customer Registration | ○ Relationship Management |
| ○ Network Registration | ○ Human care Delivering |
| ○ Medical Records | ○ Service Monitoring |
| ○ Health Management | ○ VIP Management |
| ○ Out Patient Management | ○ Clinical Rules |
| ○ In Patient Management | ○ Rehabilitation and Chronic Care |
| ○ Special Care Records | ○ Treatment Channel |
| ○ Reporting Management | ○ Nursing Dictionary |
| ○ Disease and Risk Register | ○ Health Condition data |
| ○ TCM Prescription(Traditional Chinese Medicine) | ○ Conventional Medical record |

Benefits

- Improved time management
- Enhanced data management and control
- Create next-step contact strategies
- Improved customer services and communications
- Improved CRM
- Most efficient software system for customer data and interaction management.